Services Price List : September 2021 @home IT

Emergency Services

Service	At home	In store
Virus Removal	At home £N/A	In store £110.00
PC Repair - *Assessment	At home £61.00	In store £39.00
PC Repair – Repair	At home £110.00	In store £83.00
Printer Problems - *Assessment	At home £61.00	In store £39.00
Printer Problems – Repair	At home £N/A	In store £83.00
Notebook Repair - *Assessment	At home £61.00	In store £39.00
Notebook Repair – Software	At home £110.00	In store £83.00
Notebook Repair – Hardware	At home £N/A	In store £110.00
Networking Issues	At home £72.00	In store £44.00
Data Recovery	At home £N/A	In store £66.00†
Remote Support – 30 mins		£55.00
60 mins		£88.00

* Assessment fee is deducted from the final bill if the customer proceeds with the repair.
†Includes data transfer in store and professional data recovery assessment if required. Fees for professional data recovery range from £250 - £750, in addition to the £66.00.

PC/Notebook Clean up, Upgrade & Installation Services

Service	At home	In store
Clean Up & Update	At home £72.00	In store £44.00
Software Installation (per item) Operating System U/G	At home £110.00	In store £83.00
Other Software Install	At home £44.00	In store £28.00
Hardware Installation (per item) Memory, Additional HDD, i/o card with little or no s/w	At home £44.00	In store £28.00
Internal or External item with software install & configuration	At home £66.00	In store £44.00
File Transfer	At home £66.00	In store £44.00
Second or Subsequent Visit	At home £44.00	
E-Mail Transfer	At home £66.00	In store £44.00
Second or Subsequent Visit	At home £44.00	

Home Networking Setup

Service	At home	In store
Router & 1 Device	At home £83.00	In store £N/A
Additional Devices (each)	At home £28.00	In store £N/A
New PC / Laptop Setup	At home £110.00	In store £72.00

Training

Service	At home	In store
PC Training (Windows/Office)	At home £66.00 p/h	In store £55.00 p/h

MAC Services

Clean Up & Update	In store £61.00
Software Installation (per item)	
Operating System U/G	In store £94.00
Other Software Install	In store £33.00
Hardware Installation (per item)	
Memory, Additional HDD, i/o card with little or no s/w	In store £33.00
Internal or External item with software install & configuration	In store £55.00
File Transfer	In store £55.00
E-Mail Transfer	In store £55.00
MAC Training	In store £ tba

Smart Devices

Clean Up & Update	In store £44.00
Software Installation (per item)	
Operating System U/G	In store £44.00
Other Software Install	In store £28.00
Hardware Installation (per item)	
Memory, Additional HDD, i/o card with little or no s/w	In store £33.00
Internal or External item with software install & configuration	In store £44.00
File Transfer	In store £50.00
E-Mail Transfer	In store £50.00

Delivery & Collection Services

Courier Collection & Return	£33.00
Engineer Disconnect & Reconnect	£66.00

Any hardware or software required to complete the repair is addition to the service charge.

All prices are inclusive of VAT @ 20%
Payment accepted by cash, cheque or most major credit/debit cards.