Services Price List : February 2023



Emergency Services

Virus Removal	At home £N/A	In store £126.50
PC Repair - *Assessment PC Repair – Repair	At home £65.00 At home £126.50	In store £45.00 In store £95.50
Printer Problems - *Assessment Printer Problems – Repair	At home £65.00 At home £N/A	In store £45.00 In store £95.50
Notebook Repair - *Assessment Notebook Repair – Software Notebook Repair – Hardware	At home £65.00 At home £126.50 At home £N/A	In store £45.00 In store £95.50 In store £126.50
Networking Issues	At home £82.50	In store £50.50
Data Recovery	At home £N/A	In store £76.00
Remote Support – 30 mins 60 mins		£65.00 £99.00

* Assessment fee is deducted from the final bill if the customer proceeds with the repair.
Includes data transfer in store and professional data recovery assessment if required. Fees for professional data recovery range from £250 - £750, in addition to the £76.00.

PC/Notebook Clean up, Upgrade & Installation Services

Clean Up & Update	At home £82.50	In store £50.50
Software Installation (per item) Operating System U/G	At home £126.50	In store £95.50
Other Software Install	At home £50.50	In store £32.00
Hardware Installation (per item) Memory, Additional HDD, i/o card with little or no s/w	At home £50.50	In store £32.00
Internal or External item with software install & configuration	At home £76.00	In store £50.50
File Transfer Second or Subsequent Visit	At home £76.00 At home £50.50	In store £50.50
E-Mail Transfer Second or Subsequent Visit	At home £76.00 At home £50.50	In store £50.50



Home Networking Setup

Router & 1 Device Additional Devices (each)	At home £95.50 At home £32.00	In store £N/A In store £N/A
New PC / Laptop Setup	At home £126.50	In store £82.50
Training		

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PC Training (Windows/Office)	At home £120.00 p/h	In store £99.00 p/h

MAC Services

Clean Up & Update	In store £70.00
Software Installation (per item) Operating System U/G	In store £108.50
Other Software Install	In store £38.00
Hardware Installation (per item) Memory, Additional HDD, i/o card with little or no s/w Internal or External item with software install & configuration	In store £38.00 In store £63.00
File Transfer	In store £63.00
E-Mail Transfer	In store £63.00

Any hardware or software required to complete the repair is in addition to the service charge listed above and will be quoted separately.

All prices are inclusive of VAT @ 20%

Please note we no longer accept cheques and are cashless Payment accepted by most major credit/debit cards or bank transfer prior to collection.