

Services Price List June 2026



Emergency Services

Virus Removal	At home £N/A	In store £150.00
PC Repair - *Assessment	At home £80.00	In store £60.00
PC Repair – Repair	At home £150.00	In store £120.00
Printer Problems - *Assessment	At home £80.00	In store £60.00
Printer Problems – Repair	At home £N/A	In store £120.00
Notebook Repair - *Assessment	At home £80.00	In store £60.00
Notebook Repair – Software	At home £150.00	In store £120.00
Notebook Repair – Hardware	At home £N/A	In store £150.00
Networking Issues	At home £150.00	In store £60.00
Data Recovery	At home £N/A	In store £120.00 ■
Remote Support – 30 minute increments		£60.00

* Assessment fee is deducted from the final bill if the customer proceeds with the repair.

■ Includes data transfer in store and professional data recovery assessment if required. Fees for professional data recovery range from £250 - £750+, in addition to the £120.00.

PC/Notebook Clean up, Upgrade & Installation Services

Clean Up & Update	At home £82.50	In store £65.00
Software Installation (per item)		
Operating System U/G	At home £150.00	In store £120.00
Other Software Install	At home £65.00	In store £40.00
Hardware Installation (per item)		
Memory, Additional HDD, i/o card with little or no s/w	At home £65.00	In store £40.00
Internal or External item with software install & configuration	At home £95.00	In store £65.00
File Transfer	At home £95.00	In store £65.00
Second or Subsequent Visit	At home £65.00	
E-Mail Transfer	At home £95.00	In store £65.00
Second or Subsequent Visit	At home £65.00	

Home Networking Setup

Router & 1 Device	At home £120.00	In store £N/A
Additional Devices (each)	At home £40.00	In store £N/A
New PC / Laptop Setup*	At home £160.00	In store £120.00

*New PC/Laptop setup includes setup of the Operating System including updates, installation of Office and security software, installation of up to 2 other applications, setup of up to 2 email accounts, setup of up to 2 cloud services (OneDrive, Google Drive, DropBox etc) copying of data to a like for like location, copy of browser data (if supported). At Home installation also includes delivery to site, connection to an existing home network and connection to an existing printer already set up on the network.

Training

PC Training (Windows/Office)	At home £80.00 p/h	In store £70.00 p/h
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MAC Services

Clean Up & Update	In store £88.00
Software Installation (per item)	
Operating System U/G	In store £150.00
Other Software Install	In store £48.00
Hardware Installation (per item)	
Memory, Additional HDD, i/o card with little or no s/w	In store £48.00
Internal or External item with software install & configuration	In store £79.00
File Transfer	In store £79.00
E-Mail Transfer	In store £79.00

Any hardware or software required to complete the repair is in addition to the service charge listed above and will be quoted separately.

Prices are inclusive of any taxes.

Please note we no longer accept cheques and are cashless.

Payment accepted by most major credit/debit cards or bank transfer prior to collection.